## Instruction for Payment through IITKGP Payment Gateway

Any fee payment made in violation of the process set out below including payment through bank pay in slip, POS machines, non-SBI demand draft, non-SBI cheques, direct transfer into any IIT account or any other mode, would not be accepted and acknowledged.

1) Click on the button "Pay Fees". You will be redirected to IIT Kharagpur Payment Gateway page.

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	भारतीय प्रौद्योगिकी संस्थान खड़गपुर Indian Institute of Technology Kharagpur	About SSL Certificate
IITKGP Payment Gate	vay	
Payment Details		
IITKGP Reference No	SEMFEE-22CD72E01-2023-104	
Туре	Student semester payment	
Initiated By	Bishal Gupta (22CD72E01)	
Amount	2.0	
Currency	INR	_
Other Details		
session	2023-2024	
semester	AUTUMN	
department	CD	
	Proceed Cancel Payment	

2) Check the details shown and click on Proceed. You will be redirected to State Bank of India MOPS facility (SBIMOPS).

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ONLINE As per instructions fr	rom CBDT, we are migrating SBI Payment gateway from existin	OLTAS Income Tax Payment functionality(maintained by NSDL) to new
Velcome to SBIePay Lite (formerly SBMOPS) ase select appropriate card type to avoid failures adit Card / Debit Card)		
Net Banking	Card Payments	Other Payment Modes
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- 3) Choose the mode of payment and proceed as follows:
  - a. SBI Online Banking: Log on to SBI online banking portal and make payment
  - b. Other Banks Internet Banking: Log on to respective bank's site and make payment
  - c. SBI Debit Card: Pay with your SBI ATM cum debit card
  - d. Other Banks Debit Cards: Pay with non-SBI bank's debit card
  - e. Credit Cards: Pay with any credit card
  - f. SBI Branch: This is a walk-in facility by which payment can be made in cash/cheque. Download the 3 parts (with bank, depositor, institute copy) challan (Pre Acknowledgement Payment Form) from the link given as "Click Here to Download in PDF". This will be accepted for payment at any SBI branch anywhere in India. However, for those unable to download the challan in PDF format, they can go to onlinesbi.com home page > State Bank Collect > Accept and Proceed > State Bank MOPS > Reprint remittance form. Details to be entered: select merchant name (*IITKGP e-transaction*), Bank reference no or Merchant reference no (available from payment initiation page), mobile number or date of birth and fill in image text when the link [https://www.onlinesbi.com/prelogin/mopsremittanceform.htm] opens.

<u>Please Note</u>: The three part challan has to be printed from ERP before going to SBI branch for payment at counter. Challan of another transaction can not be used as each challan carries distinct identification number. Any other bank forms are not acceptable for branch payment. Any violation will lead to rejection of payment.

Remittance Information Form			
SBI Reference number	CP06574398		
Merchant Reference No	SEMREG-08IM7001-2014-118		
Amount to be Remitted	Rs 1.0/-		
Please note that this is only a remittance information form not an acknowledgement of remittance			

Click here to Download in pdf

g. NEFT/RTGS: This mode of payment can be used by students for paying fees from any bank other than SBI. A NEFT challan (sample Challan as given below) will be provided which the student has to give it to the Bank Branch other than SBI from where the student wants to pay the fees. The bank has to remit the amount by NEFT/RTGS as per beneficiary (IIT Kharagpur) account no and IFSC code as mentioned in this challan. SBI will validate the account no and amount. If found ok, the amount will be credited to the designated account of IIT KGP and a online response will be posted by SBI to the ERP system, same as Branch mode, and the transaction will get updated in ERP. There will be no manual intervention at IIT Kharagpur SBI Branch. In case of mismatch in either the amount or account number the amount will be refunded. The account number generated in the challan is for one time use only. For payment of semester fees the student has to generate the challan every time and remit the amount as per account no printed in the NEFT challan.

<b>IITKGP e transaction RTGS/NEFT Remittance Information Form</b>
Beneficiary Details

Beneficiary Details				
SBPGACPADALAFC6				
Rs. 16				
Sixteen Rupees only				
State Bank of India				
SBIN0000INB				
IITKGP e transaction				
SEMFEE-22CD72E01-2023-106				

Instructions for remitting Bank:

a. This form is valid for remittance through non-SBI branches.

b. Beneficiary account no. is alpha-numeric and case sensitive. It should be entered as it appears above.

c. Amount to be remitted should not be higher or lesser and should be the same as shown above.

#### Note for Bidders'

- a. Bidder should ensure that account no. entered during RTGS/NEFT remittance at any bank counter or Internet banking site is the same as it appears in this remittance form. Bidder should not truncate or add any other detail to the above account number.
- b. No additional information like bidder name, company name, etc. should be entered in the account no. column along with account no. for RTGS/NEFT remittance.
- c. Account to Account transfers or Cash payments are not allowed and are invalid mode of payments. Hence, this remittance form is to be used only for RTGS or NEFT payment
- d. Bidder should ensure that tender document fees and EMD are remitted as per the instructions of e-tender portal. Amount to be remitted should not be higher or lesser and should be the same as shown above against Amount column. The remittance should be within the prescribed time and as per the terms and conditions specified in tender.
- e. Please ensure the correctness of details inputted while remittance through RTGS/NEFT. Please also ensure that your banker keys in the Account Number (which is case sensitive) as displayed in this form. SBI and Merchant shall not be responsible for the transactions rejected due to incorrect details inputted.
- f. For RTGS/NEFT transactions, Date and time at which payment is received in SBI would be relevant for the purpose of determining the issue as to whether payment was received in time or not. Therefore, bidders should make transactions well in advance so as to ensure that the payment reaches SBI before date and time for submission of tender.
- g. Bids for which Payment is received after closing date/time for submission of tender/bid would be rejected and would not be considered for further processing. The payment would be returned back to the bank account from which the transaction was made.
- h. Please obtain UTR no. from your remitting bank for your record/future reference.
- i. Please note that this is only a remittance information form and not an acknowledgement of remittance.

In case the above points are not followed, the payment may be treated as invalid and the respective bid is liable to be rejected

- h. UPI: Pay the fees through Unified Payment Interface
- 4) After successful payment through SBI MOPS click on "Click here to return to IIT Kharagpur e-Transaction". This ensures redirection to the page from where payment has been initiated, and subsequently updating payment status. In some cases successful payment status may not be updated immediately due to some technical reasons. The status would be updated within two hours (from the time of realization of payment in IITKGP account) in such cases. The status of branch payment will be updated within two hours of payment.

5	Payment done successfully on 14-May-20	14 09:30 IST	
	Payment Details:		
	INB Reference Number	CP06665515	
	Merchant Reference Number	SEMREG-12ME10001-2014-123	
	Amount	INR 16.00	
	Amount in Words	Sixteen Rupees only	
	Status	Completed Successfully	
	Date - Time	14-May-2014 09:30 IST	
	Click here to return to the IIT Kharagpur s	emester fee site. Else, you will be automatically redirected to the IIT Kharagpur semester fee site in 60 seconds.	

If transaction fails due to some technical reason and amount debited from your account, please do not pay again. Please wait for the last transaction to be settled. It can be refunded to you or credited to IITKGP account.

#### PLEASE NOTE

Payment with new reference number can be processed only when earlier transactions are marked as failure at SBI.

Other Bank's net banking: Incomplete transaction for which status not received by SBI MOPS would be marked as failure during reconciliation at T+1 night. For example, incomplete transaction on 23rd would be marked as failure on 24th late night.

For card related transactions: Incomplete transaction for which status not received by SBI MOPS would be marked as failure during reconciliation at T+1 on weekday and T+2 on weekends. For example, incomplete transaction on Monday would be marked as failure on Tuesday late night and incomplete transaction on Saturday would be marked as failure on Monday late night.

For SBI Branch mode: Incomplete transaction for which status not received by SBI MOPS would be marked as failure in SBI during reconciliation at T+3. For example, challan generated on Friday would be marked as failure on Monday late night.

All other mode of payment: It would be reconciled within two hours.

### 5) Existing/new student paying their fees through education loan

#### (a) Education Loan taken from a bank other than SBI

Students should instruct their bank/agency to transmit the amount, using NEFT/RTGS mode using the NEFT Challan as mentioned earlier. The student has to give the NEFT challan to the Bank Branch other than SBI from where the student wants to pay the

fees. The bank has to remit the amount by NEFT/RTGS as per beneficiary (IIT Kharagpur) account no and IFSC code as mentioned in this challan. SBI will validate the account no and amount. If found ok, the amount will be credited to the designated account of IIT KGP and a online response will be posted by SBI to the ERP system, same as Branch mode, and the transaction will get updated in ERP. There will be no manual intervention at IIT Kharagpur SBI Branch. In case of mismatch in either the amount or account number the amount will be refunded. The account number generated in the challan is for one time use only. For each payment, the student has to generate the challan every time and remit the amount as per account no printed in the NEFT challan.

## (b) Education loan taken from SBI branches other than SBI, Kharagpur

Student should generate the three part challan from SBI branch option (refer 3.f) and pay using that challan at any SBI branch in India. Bank should make the payment through proper menu in SBI system (Fee Collection -> State Bank Collect), screen no 008765.

In case of any difficulty, any SBI branch official or any student can consult with Mr. S. K. Sarkar, SBI LHO Kolkata over phone (Contact No: 8001123434) or through e-mail at acnp.lhokol@sbi.co.in or sukanta.sarkar@sbi.co.in and Assistant General Manager, SBI. Kharagpur at mgrpbd.00202@sbi.co.in (contact no. +918373053650)

The status would be updated in ERP within two hours.

## (c) Education loan taken from SBI, Kharagpur

- (i) The student can download the 3 part challan from SBI branch option (refer 3.f). Fill in payment details, write in name, roll no. date of birth in dd/mm/yyyy format, sign and scan the document in pdf format (png or jpg formats are not acceptable)
- (ii) Write a letter addressing Assistant General Manager, SBI, IIT Kharagpur (Branch code 00202) requesting disbursal of loan to honor the challan. The letter should bear the Name, address, phone no, roll no. of the student and signed by the student.
- (iii) The two documents mentioned in (i) and (ii) above should be scanned in pdf format (png and jpg formats are not acceptable) in 1 (one) pdf file and mailed to <u>Assistant General Manager, SBI, Kharagpur at</u> <u>mgrpbd.00202@sbi.co.in (contact no. +918373053650)</u>

Payment status can be checked after 4 working days at ERP site

## PLEASE NOTE

Payment status would be updated in ERP only after amount gets credited in IITKGP account through SBIMPOS.

Non-SBI cheque, non-SBI DD etc will not be accepted under any circumstances.

Payment through bank pay in slip, POS machines, non-SBI demand draft, non-SBI cheques, direct transfer into any IIT account or by any other mode which is not in accordance with directions given in 5a and 5b above, above would not be accepted and acknowledged.

# Settlement of payment done through Bill Desk takes significant time for actual receipt at IIT Kharagpur account

If all of your effort at resolution of **payment related problem** has failed even after 48 hours please write a mail directly to Chairman ERP at <u>chairman.erp@adm.iitkgp.ac.in</u> with a copy to Mr Sirshendu Pramanik, Software Engineer at <u>sirshendup@iitkgp.ac.in</u>